



West Island  
Palliative Care  
Residence

*Nurturing*  
*by*  
*nature*

2019-2020 Annual Report



# *Nurturing.*

*It's what we do.*

*It's who we are.*

*Everyone deserves dignity, compassion  
and love in their final days.*

*We take care of the patients entrusted  
to us by making sure they spend their last  
moments in fulfillment and peace.*

*And we engage our partners and communities  
to work on this collectively.*

*We also take care of each other.*

*We are people of action who wear our hearts  
on our sleeve.*

*Our commitment is unwavering.  
The core values we live by are strong.*

*We strive to ensure our daily activities feed  
into our vision to help it flourish and grow.*

*That's how we nurture.*

*It's our fiber.*

*It's our  
very nature.*

# *A Message From Dale Weil, Executive Director*



As a longtime friend of the Residence, I am humbled and honoured to have taken on the Executive Director role in January 2020. It was bittersweet to be grieving our beloved Teresa and yet be given the opportunity to bring her vision to a new level in a new environment. I thank Teresa for all that she taught me - for her vision and building our path forward, instilling a culture of caring, and inspiring us all to contribute in ways that she always knew we could.

With the tremendous support we have enjoyed over 18 years, we have been able to offer a serene and dignified experience for our patients and their families at the most vulnerable time in their lives. Each individual can feel special and safe, find meaning that is unique to them and a sense of peace in their final days.

I am deeply grateful to my colleagues on the Leadership Team who have led this organization through tremendous change and challenges in what has been an extraordinary year in our history. I feel privileged to be part of an incredible team of employees and volunteers who change people's lives every single day, providing the very best in clinical care blended with constant acts of kindness, around the clock. While we don't add days to life, we surely add life to days.

Thanks to our capital campaign co-chairs, Luc Bertrand and Erin O'Brien, our campaign cabinet, and the generosity of the community, we were able to unite everyone in one location and provide the same wonderful homelike environment to everyone.

Through our Institute, we continue to share knowledge about palliative care within our community and with other healthcare professionals, so that capacity can be built and more citizens can have access to this approach.

The unprecedented pandemic which broke in March has constrained our ability to do all that we would wish for our patients and families. It has, however, forced us to think outside the box and be creative, without compromising the very special care our patients deserve. We will keep on innovating and adjusting to what may be the "next normal" for some time, with safety and compassion co-existing.

I would like to thank Allen Van der Wee and Rob Havill, presidents of our Operations and Foundation Boards respectively. Together with our Boards, they have been providing tremendous leadership and support to the Residence for years, helping us grow in so many ways, and this with heartfelt caring and commitment.

Finally, to our loyal and steadfast donors, our committed volunteers and our ever-resilient employees: from the bottom of my heart, I salute you. Our patients and families can have hope, warmth and tranquility because of you.

With deep gratitude,

Dale



## *A Message From Our Board Presidents*

This past year is one we will certainly not forget. We lost our cofounder and leader, Teresa Dellar, who passed away in August 2019 after a brief but courageous battle with cancer. She remained ever present despite her illness. Her legacy is ingrained in the vision and culture of the Residence and this is a testament to the leadership, values and drive that she instilled in so many. While we miss her dearly, she continues to be our guiding light. We are proud to have advanced her vision on many fronts. We are forever thankful to Teresa.

We came close to completing our Consolidation Project. We managed through very difficult winter conditions and were able to deliver a new building and move in late January. The teams from our two sites came together beautifully and displayed great adaptability to change. Delayed due to the pandemic, the last phase of the project will be realized over the summer.

We also launched a number of initiatives with our Montreal Institute for Palliative Care, and held our first knowledge exchange course over two days in February in our new building.

Thanks to our donors, participants and volunteers, we had a record year in fundraising. This generous support, together with the innovative and hard work of the team, gives us confidence that we will weather the year ahead which comes with so many unknowns and challenges.

Most importantly, we continue to deliver compassionate palliative care with a dedicated and interdisciplinary team, and for that, we are very proud and grateful.

On behalf of our patients and families, we thank you sincerely.

**Rob and Allen**



**Rob Havill**  
President - Foundation Board



**Allen Van der Wee**  
President - Operations Board

# *Teresa's Legacy Will Forever Bloom*



While our cofounder's death was marked by feelings of loss, grief and sadness, it was also marked by an incredible outpouring of love and gratitude towards Teresa's life and work. The Residence was quickly inundated with questions and suggestions on how the Residence could honour and commemorate Teresa's legacy.

Chaired by Dawn Svoronos, Vice-President of our Operations Board, the **Teresa Dellar Tribute Committee**, comprised of employees, volunteers and Board members, was quickly created to determine how best to pay homage to Teresa. Through communications and social media, we asked the community to share their thoughts and ideas for the Tribute Committee to review.

The committee reviewed close to 80 ideas and made recommendations to the Operations and Foundation Boards at the end of November. The most frequent idea submitted, by far, was to rename the Residence in honour of Teresa. On February 14, 2020 at our Annual Valentine's Ball, we officially announced the new name – **Teresa Dellar Palliative Care Residence**.



**Teresa Dellar  
Palliative Care  
Residence**

Additional initiatives that are underway and will be launched in the next year include:

- Establishing **annual scholarships in Teresa's name for nursing students** in perpetuity at both McGill University and Université de Montréal.
- Developing a **commemorative symbol for Teresa** to be placed in all patient rooms, together with a **book called "Teresa's Story"** available in all our common spaces.
- Creating a **section of the new gardens dedicated to Teresa**, inspired by her favorite flowers and colours.
- Hosting an **annual public event in Teresa's name** to educate people about palliative care so that they can learn about what happens "Behind these Walls."
- Naming our **planned giving society after Teresa**.

*"Everyone deserves to come into this world in a compassionate and loving way, and everyone deserves to leave this world in a compassionate and loving way."*

**Teresa Dellar 1961-2019**  
Co-Founder and Guiding Light of the Residence

## **Thinking Towards the Future**

When Denis Malo joined the Foundation Board of Directors in May 2019, he knew that caring for someone who is dying, and allowing them to have the best quality of life, free from pain, surrounded by their loved ones, was something everyone deserved.

His family was grateful to have experienced wonderful end-of-life care for his 86-year-old aunt who died in hospice two years ago. So when asked to chair the Planned Giving Committee, he and his wife Sylvie Beaudry immediately stepped up and both included a gift to the Residence in their wills.

Denis' professional background in insurance and estate planning, coupled with his volunteer involvement on other fundraising boards, cemented his belief in the importance of preparing for the future. "I always enjoy my clients' reactions when they see that they can make a more generous gift than they realized, in their will, to an organization that they have supported for years. They are so pleased to touch the future of a charity near and dear to their heart."

Denis and Sylvie both feel confident that the Residence will be able to care for those who need it, when they need it, for many years to come.

# *A Solid Foundation to Build on*

The West Island Palliative Care Residence is the largest freestanding palliative care residence in the country with 23 beds under one roof. We want our patients to live the final chapter of their lives in the best and most fulfilling manner possible, with dignity and at peace.

## **Our Mission**

**To provide active and compassionate care in order to comfort and support terminally ill patients and their loved ones and to continue as a leader in palliative care within Québec and Canada.**

## **Our Vision**

As a leader,

- To be at the forefront of providing superior palliative care within the community healthcare network.
- To promote and support a range of services to patients requiring palliative care, at home, in hospital, and at the West Island Palliative Care Residence.
- To ensure that grief support is available and to promote it in the community.
- To serve as a role model and resource for other communities wishing to organize freestanding palliative care residences.
- To promote and provide education to health professionals and volunteers to enhance competence in delivery of palliative care services.
- To promote and provide education in the community, to increase awareness and to provide understanding of the needs of the terminally ill and their families.
- To continuously improve palliative care quality, access and capacity through education, knowledge exchange and research.

## **Our Core Values**



### **RESPECT**

Act with dignity and embrace differences



### **INTEGRITY**

Be honest, fair and transparent



### **COMPASSION**

Do everything with care and kindness



### **COMMITMENT**

Provide the best palliative care



### **TEAMWORK**

Collaborate to achieve our goals

## **Our Services**

Our highly specialized team of physicians and nurses is committed to providing best-in-class care to patients at the end of life. Our Supportive Care Team consists of social workers, an art therapist, and volunteer spiritual care counsellors. Additionally, a team of trained volunteers provides bereavement follow-up services to families. All of our services are offered free of charge to patients and their families.

# Committed to Compassionate Care



## Clinical Support

We are grateful to be able to count on a Clinical Care Team composed of highly-specialized experts in pain and symptom management at the end of life. Our nine physicians and 40 nurses, with their remarkable knowledge and compassion, care for our terminally ill patients focusing on what matters most to them, and helping them live their last days to the fullest.

A special thank you goes out to Dr. Geneviève Richer, who after many years as the Residence's Medical Director, made the difficult decision to focus all her time at Ste. Anne's Hospital, effective April 24<sup>th</sup>. Over a span of 15 years, Dr. Richer played a key role at the Residence. It is in large part thanks to her leadership that we have grown and evolved to where we are now, delivering the highest quality of physician support to benefit our patients and families. She will be greatly missed.

## Bereavement Support

The Residence provides a variety of support services for family members including volunteer calls, professional counselling, grief support groups and literature about grief. Bereavement support is also offered in workshops for children and teens. Support groups are available to any person living in the community, whether or not they have a previous relationship with the Residence. In 2019-2020, we offered five groups and reached out to close to 700 individuals, some of whom received three to four calls each over the course of the year.

This clinical support was carried out by our Supportive Care Team in addition to our eight volunteer bereavement callers.

## Caring for the Entire Family

Most people don't make the connection between palliative care and children right away, but when Tiffany Chamandy, Executive Director of the Chamandy Foundation, dedicated to improving children's physical, social and mental well-being, learned that children and adolescents are not only directly supported through their grief at the Residence, but indirectly as well, she was pleased to get involved.

"By giving parents, grandparents, aunts and uncles tools and support for their own bereavement, they are then better equipped to help their children deal with the death of a loved one. For most, this will be their first experience with death and the team at the Residence is with them every step of the way."

Our new Supportive Care area housing a dedicated art therapy room, children's room, family room, as well as office and counselling space, will be named the *Chamandy Wing* to thank and recognize the Chamandy Foundation for their \$1 million gift to our Consolidation Project and their \$750,000 five-year commitment to the Supportive Care Program as a whole.

## Our Interdisciplinary Care Team

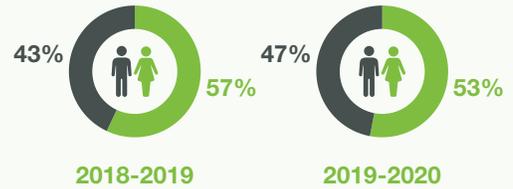


# Patient Care in Numbers

## The Residence



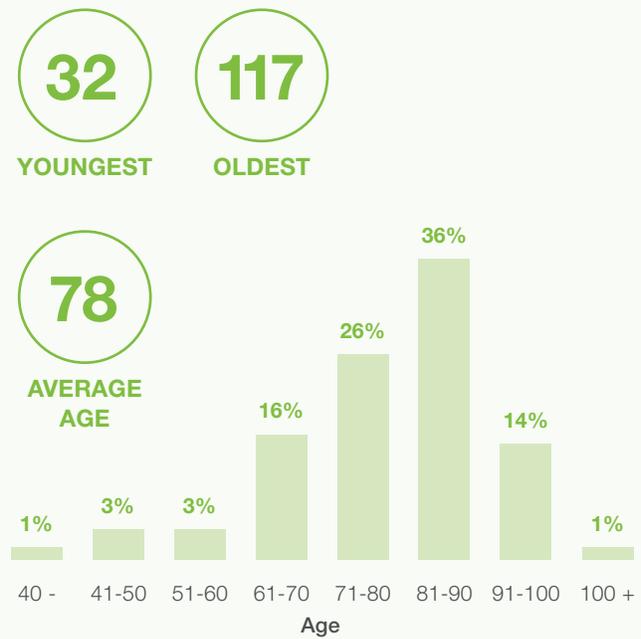
## Gender



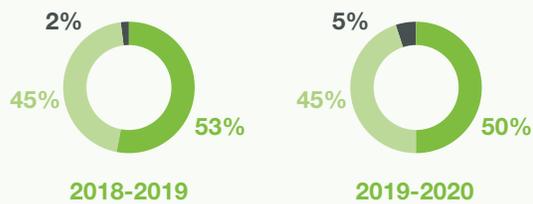
## Length of Stay 2019-2020



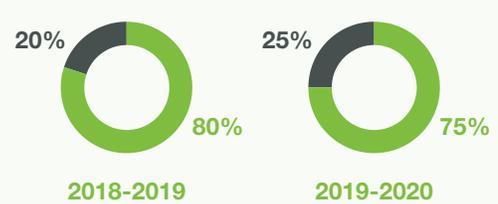
## Age of Patients 2019-2020



## Sources of Referrals



## Diagnosis



● Hospital ● Home/CLSC ● Other (Palliative care facility, LTCF, other)

● Cancer ● Non-cancer\*

\*Non-cancer diagnoses include, but are not limited to, amyotrophic lateral sclerosis, kidney disease, dementia and cardiovascular disease.

# Thriving Under One Roof

In the spring of 2018, Teresa's vision to consolidate our two separate locations into one single, expanded facility accommodating all of our 23 beds under one roof became a reality when the Residence launched its capital campaign and broke ground for a new extension.

In January 2020, and on schedule, the Residence reached an important milestone in its Consolidation Project right on schedule. With our two new wings commissioned and furnished, we were able to move all of our patients from our Stillview Pavilion into the new facility as well as transfer the patients from the existing André-Brunet rooms.

This transition was done seamlessly and we welcomed our first patient for breakfast in our new, larger dining room on January 27<sup>th</sup>. Our teams were finally together, delighted to be sharing the same space. We then began renovations to our original André-Brunet building but had to stop everything on March 23<sup>rd</sup> due to COVID-19 restrictions. We have been operating at 80% of our capacity despite not having access to the beds in the original wing.

Our capital campaign resonated with the community and we are fortunate to have had exemplary transformative gifts to build our new consolidated facility. To acknowledge these gifts, the north east patient wing is named to recognize **The Rosy Foundation**, the north west patient wing to recognize **The Eric T. Webster Foundation** and the (original) southern patient wing to recognize **The Trottier Family Foundation**.

Under the strong co-leadership of Luc Bertrand and Erin O'Brien, the *Caring & Sharing – Under One Roof* capital campaign goal, which was originally set at \$12.5 million, was revised to \$14.1 million to cover additional costs. Thanks to the tremendous support from our community, we had raised \$14.4 million on March 31, 2020 (or 102% of our objective).



## Transforming the Residence

The Trottier Family Foundation has been our leading philanthropic partner and we are extremely grateful to have had the Trottier family at the heart of the Residence supporting operations long before we welcomed our first patients.

The Foundation's recent \$500,000 challenge grant to our Consolidation Project gave all of our donors, big and small, the opportunity to be a part of our transformation. It sparked new life into our *Caring & Sharing – Under One Roof* capital campaign and encouraged hundreds of loyal and new donors to give during the last year and effectively lifted us up over the finish line.

This overwhelming response illustrates that our donors are the fundamental building blocks that have forged and supported the Residence, that have provided quality palliative care to those who need it, when they need it, and have ensured that our evolution is on the right path.

# The Montreal Institute for Palliative Care Continues to Grow

Created in May 2018, the Montreal Institute for Palliative Care's mission is to improve capacity, access and quality of palliative care to benefit our community through education, knowledge exchange and research. With 70% of Canadians lacking access to quality palliative care and a need to expand palliative care capabilities across care settings and communities, the role of the Institute is absolutely vital.

Thanks to the *Caring & Sharing – Under One Roof* capital campaign, the Institute moved into its new offices in January 2020 and now has a learning centre used for both external and internal activities. With its video-conference capabilities, it can host interactive meetings with remote participants, while accommodating up to 75 onsite participants.



Montreal  
Institute for  
Palliative Care

## Overview of Key Milestones

### EDUCATION

#### ACADEMIC

- Signed agreement with the *Université de Montréal* Department of Medicine for “Entente de Partenariat Académique”
- Held nursing and physician preceptor training
- Had 8 medical and 2 nursing rotations

#### HEALTHCARE PROFESSIONALS

- Signed a partnership agreement with Pallium and held LEAP Core program and facilitator training
- Held nursing and physician professional development days: *Integrating Supportive and Palliative Approach into Practice*

#### PUBLIC

- Hosted an open house titled *Behind these Walls* for the public to learn more about the Residence and palliative care

### KNOWLEDGE EXCHANGE

- Held QELCA© (Quality End of Life Care for All) facilitator training and prospection
- Began First Nations consultation and literature review

### RESEARCH

- Established research framework approved by Advisory Committee; engagement of research lead
- Launched first pan-Canadian research project on cancer pain
- Compassionate Communities project milestones:
  - Literature review
  - Community outreach
- Presented the Compassionate Communities Project to the *Université de Sherbrooke, Institut Curie*

# West Island Palliative Care Residence's Presidents' Awards 2019

The Presidents' Awards celebrate palliative care pioneers and recognize individuals or groups who have made a significant contribution to palliative care and to the Residence. The Awards also serve as a reminder that it is a combined effort of professionals, volunteers, donors, and stakeholders who work together to ensure the best quality of life for patients and their families.



**LOUISE AND LORNE  
TROTTIER**  
**BALFOUR MOUNT  
AWARD**

Recognizing a significant commitment to palliative care through leadership in philanthropic and community support



**MS. SUZANNE  
O'BRIEN**  
**BERNARD LAPOINTE  
AWARD**

Recognizing a significant contribution to educating professionals and the public in the field of palliative care



**DR. PATRICK  
VINAY**  
**INA CUMMINGS  
AWARD**

Recognizing a significant contribution to medical excellence in palliative care



**MS. MARYSE  
BOUVETTE**  
**SUE BRITTON  
AWARD**

Recognizing a significant contribution to hospice palliative care nursing



## In 2019, two very special awards were created

In paying tribute to our cofounder, the **TERESA DELLAR AWARD** honours an individual or a group, working together as a team, who has made a significant contribution to furthering capabilities in, and access to, interdisciplinary palliative care through excellence in supportive care. As the first recipient, **Mr. Gavin Fernandes**, Teresa's husband, attended the ceremony to inaugurate the award.



The **SPOTLIGHT AWARD** was a one-time recognition to honour a member of the community who has made a significant contribution to the Residence by bringing people from diverse backgrounds together to raise awareness about the importance of palliative care. A longtime friend and partner of the Residence, **Mr. Doug Bellevue**, received the award.



# *Deeply Rooted in the Community*

**TOTAL AMOUNT  
OF DONATIONS  
\$3.8M**

## **Extraordinary Generosity**

The Residence receives one third of its operational budget of \$5.8 million from the Québec government and must raise the balance of over \$3.8 million each year. The West Island Palliative Care Foundation team rises to this challenge through its major donors and planned giving programs, special events, direct mail, in memory donations, and community fundraising activities. We are so grateful to all our generous supporters who make everything we do possible. Their gifts ensure that all of our patients and their families live their final days together with dignity and serenity, and that comfort and support continue.

## **Bringing Your Gifts to Life**

**Our interdisciplinary approach to care is at the core of palliative care.**

### **Direct Patient Care**

Our primary goal is to uphold the quality of life for all patients and to support their families through this journey. Our physicians, nurses, Supportive Care Team and volunteers work together to address their physical symptoms, as well as emotional, social and spiritual needs. All services provided by the Residence are without charge to patients and families.

### **Facilities**

Providing care requires the support of a dedicated team to make our environment and experience the best possible, while maintaining safe and secure surroundings. Our kitchen team takes pride in providing home cooking to all, and our maintenance and housekeeping teams are dedicated to maintaining a comfortable and clean environment for all.





**9<sup>th</sup> ANNUAL GOLF TOURNAMENT PRESENTED BY RBC**

August 26, 2019,  
Royal Montreal Golf Club

236 participants

**\$504,000**  
record net  
amount raised



**21<sup>st</sup> ANNUAL VALENTINE'S BALL**

February 14, 2020,  
Château Vaudreuil,  
Pavillon sur le Lac

Over 500 guests

**\$645,000**  
record net  
amount raised



**3<sup>rd</sup> ANNUAL COURSE POUR LA COMPASSION**

May 11, 2019,  
Parc Valois

Over 500 participants

**\$94,000**  
record net  
amount raised



**16<sup>th</sup> ANNUAL GOURMET DINNER & WINE AUCTION**

October 9, 2019,  
Marriott Terminal Aéroport  
de Montréal

134 guests

**\$83,000**  
record net  
amount raised

**2019-2020 Community Events**

- An Evening of Laughter
- Beaconsfield Men's Slo Pitch
- Beaconsfield Yacht Club
- Butterfly Release
- Green Hornet Golf Tournament
- Kirkland Oldtimers Hockey League
- Le Cambridge
- L'Oeufrier Benefit Breakfast
- Mingo McEwen Golf Tournament
- Pointe-Claire Oldtimers
- Royal Canadian Legion Pointe-Claire #57

**Event Sponsors**

- Anne Myles
- Caisse Desjardins
- Charles River
- City of Pointe-Claire
- Exelsoins
- Italvine
- Jarislowsky Fraser Ltd
- Marriott Terminal Aéroport de Montréal
- Merck Canada
- National Bank
- Pfizer Canada
- Quinn Sport Management
- RBC Foundation
- Redbourne Realty Management
- SAQ
- TASK
- Ted & Joan Fletcher
- Voluntas

*Thank  
you!*

# Seeds of Love Planted Every Day

A volunteer's gift of time and caring is like a seed of love that grows and blooms into something beautiful that everyone can enjoy.

Our community of volunteers are irreplaceable, helping us to provide care, meals, keeping the Residence homey and beautiful and doing the "little things" that mean so much. Their engagement shines across our community and we are deeply grateful for their contribution to our patients' and families' experience.

This year, we redesigned our volunteer program to meet the needs of our new facility, created new roles and trained on-site in preparation for the opening of our new wings. We had six weeks under our belts before we had to restrict people from entering the Residence to keep them safe and healthy due to the COVID-19 pandemic. We regrettably had to give our volunteers a "leave of absence" until the situation improved. We missed them dearly and stayed connected through social media, regular email updates and personal phone calls.

**232 active volunteers gave 25,000 hours this year.**

**This is equivalent to 15 full-time staff members.**

**55% of them work at the Residence every week.**

## A Bouquet of Talent

Here are all the volunteer roles who provide so much:



**AUXILIARY  
VOLUNTEER**



**BEREAVEMENT  
SUPPORT  
CALLER**



**COMMUNITY  
AMBASSADOR**



**GARDENER**



**HOUSEKEEPING  
VOLUNTEER**



**KITCHEN  
VOLUNTEER**



**LAUNDRY  
VOLUNTEER**



**MEAL  
SERVER AND  
REPLENISHER**



**PATIENT CARE  
VOLUNTEER**



**RECEPTION  
VOLUNTEER**



**WELCOME  
AMBASSADOR**



### Sharkie Tarakjian

For over 12 years, Sharkie has been a dedicated volunteer for many fundraising events. As the owner of PromoLink, a small local business, Sharkie also generously provides us with quality promotional items at very low cost.

"Volunteering at the Residence is important to me. I continue to be involved because of how it makes me feel - the kindness, the warmth, the laughter and most importantly, no one could say no to Teresa if she asked! Over the years, I have met so many people. Many have become friends who I look forward to seeing time and time again."

# Financial Report

## Statement of Combined Operations

(Fiscal Years Ending March 31<sup>st</sup>)

	2019-2020	2018-2019
<b>Revenues</b>	\$	\$
Government Funding	1,995,386	1,973,870
Events and Campaigns	2,307,858	2,315,626
Major Gifts and General Donations	1,756,756	1,792,715
In Memoriams	313,402	426,479
Montreal Institute for Palliative Care	531,991	444,601
Other	500,000	-
Investment Income (including change in market value)*		
Realized	227,170	285,710
Unrealized	(363,198)	92,029
	<u>(136,028)</u>	<u>377,739</u>
	7,269,365	7,331,030
<b>Expenditures</b>		
Direct Patient Care	2,809,461	2,766,324
Facilities	1,366,354	1,376,522
Administration and Communications	1,127,272	1,085,351
Montreal Institute for Palliative Care	531,991	444,601
Scholarships and Other Tribute Initiatives	155,647	-
Donor Development and Fundraising	973,638	1,127,686
	<u>6,964,363</u>	<u>6,800,484</u>
<b>Excess of Revenues over Expenditures</b>	<u>305,002</u>	<u>530,546</u>



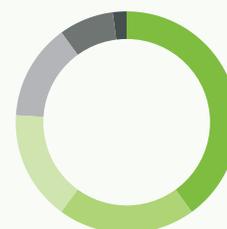
## Sources of Operating Funds 2019-2020

- 32%** Events and Campaigns
- 27%** Government
- 24%** Major Gifts and General Donations
- 7%** Montreal Institute for Palliative Care
- 7%** Other
- 5%** In Memoriams
- 2%** Investment

## Statement of Combined Financial Position

(As at March 31<sup>st</sup>)

	2019-2020	2018-2019
<b>Assets</b>	\$	\$
Cash and Term Deposits	2,190,185	2,554,299
Mutual Funds at Fair Market Value	5,176,213	5,360,817
Amounts Receivable	292,010	456,137
Prepaid Expenditures	47,998	26,450
Capital Assets	13,063,306	6,235,972
	<u>20,769,712</u>	<u>14,633,675</u>
<b>Liabilities</b>		
Trade Payables & Other Operating Liabilities	936,337	1,858,332
Capital Lease	116,170	-
Long-term Debt	3,363,018	-
Deferred Revenue	7,876,239	4,602,397
	<u>12,291,764</u>	<u>6,460,729</u>
<b>Net Assets</b>		
Capital Fund	2,311,400	2,311,116
Operating Fund (Internally restricted)	119,353	-
Operating Fund (Unrestricted)	6,047,195	5,861,830
	<u>8,477,948</u>	<u>8,172,946</u>



## Uses of Operating Funds 2019-2020

- 40%** Direct Patient Care
- 20%** Facilities
- 16%** Administration and Communications
- 14%** Donor Development and Fundraising
- 8%** Montreal Institute for Palliative Care
- 2%** Scholarships and Other Tribute Initiatives

\* Large fluctuation due to unrealized gains/losses as financial statements reflect market values as at March 31<sup>st</sup>.

# Governance That Stems From Strong Leadership

We are grateful to our Board members who dedicate their time and knowledge voluntarily to ensure the Residence continues to grow.

## Operations Board of Directors 2019-2020

### President

**Allen Van der Wee**

Consulting Advisor,  
Commercial effectiveness  
in healthcare

### Vice President

**Dawn Svoronos**

Retired pharmaceutical  
executive and current  
corporate director for  
public companies in  
the bio pharmaceutical  
industry

### Treasurer

**Phillip Gattola,  
CPA, CA**

Chief Financial Officer,  
I-D Foods Corporation /  
Tantrum Corporation

### Secretary

**Jennifer Zerczy**

Senior Vice President,  
Legal and Regulatory  
Affairs  
McKesson Canada

### Honorary Member and Co-Founder

**Russell Williams**

Senior Vice President,  
Mission Diabetes Canada

### Executive Director and Co-Founder – In memoriam

**Teresa Dellar,  
M.S.C., MSW, PSW, FT**

### Executive Director

**Dale Weil (January 2020)**

### Directors

**Michael Ankcorn**

Consulting Advisor,  
Life Sciences

**Jean-Marc Brousseau**

President,  
Laboxy

**Karine Grand'Maison,  
LL.L., LL.B.**

Senior Legal Counsel,  
Pfizer Canada

**Dickson Jay**

President,  
PaymentFlo

**Geoffrey Kelley**

**Bernard J. Lapointe, MD**  
(June to December 2019)

Eric M. Flanders Chair  
in Palliative Medicine,  
McGill University,  
Director of Palliative Care  
McGill Program  
Associate Professor,  
Department of Oncology  
& Family Medicine,  
McGill University  
Physician for the Division  
of Supportive Care and  
Palliative Care, CIUSSS  
West Central Montreal

**Lorraine La France**

### Director and President of the Foundation Board

**Robert Havill**

Partner,  
TURN8 Partners

## Foundation Board of Directors 2019-2020

### President

**Robert Havill**

Partner,  
TURN8 Partners

### Past President

**Rhonda O'Gallagher**

Vice President,  
Corporate Affairs  
Pfizer Canada

### Vice President

**Greg Weil**

(June to December 2019)

Manager,  
The Martlet Foundation

### Treasurer

**Rick Pattee**

### Secretary

**Yolande James**

Commentator,  
RDI and CBC

### Executive Director and Co-Founder – In memoriam

**Teresa Dellar,  
M.S.C., MSW, PSW, FT**

### Executive Director

**Dale Weil (January 2020)**

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